

## CONTACT US

831.920.6707

[www.greenwaste.com](http://www.greenwaste.com)



## PAY ONLINE

To access our online payment portal you can go to: [www.greenwaste.com](http://www.greenwaste.com) or <https://portal.greenwaste.com> to enter the site directly.



## MAIL IT

Remit your payment to  
GreenWaste Recovery, LLC  
PO Box 11089  
San Jose, CA 95103-1089

Please include your payment stub and make sure to write your Customer ID on the check to ensure expedited processing.



## CALL US

Payments can be made over the phone Monday through Friday 8AM-5PM.

831.920.6707 | phone  
877.203.8970 | toll free



## DELIVER IT

Bring your payment to our Marina office.

Card payments only, accepted Monday-Friday

8 AM-4 PM

14207 Del Monte Blvd.  
Marina, CA 93933



@gogwr



@greenwaste



# Keep These Out of the Garbage!

When you sort your waste into the right place, you ensure that valuable resources are recovered. It's important to remember that not everything can go in your gray garbage cart!



1) **Recyclable materials** go in the blue container.



2) **Organic materials** go in the green container.



3) **Hazardous waste** does not go in any containers. For free and safe disposal of most hazardous waste, contact ReGen Monterey at [www.regenmonterey.org/hazardous-materials/](http://www.regenmonterey.org/hazardous-materials/) or call (831) 264-6386.



4) **Batteries and electronic waste** can cause fires; keep them out of all containers. To schedule a free pickup for certain batteries, water-based paint and electronic waste, contact GreenWaste.

5) **Motor oil** must be placed in a GreenWaste-issued jug. To request a free motor oil jug, contact GreenWaste.

# Get the New GreenWaste App!

The new GreenWaste mobile app helps users view their waste collection schedules, report missed collections, learn recycling guidelines, and more! To get started:

1. Check if your device meets the minimum requirements (iOS 14+ and Android 7+).

2. Visit your app store.

3. Download the free app and set up your account.

*Note: you'll need to create a new account separate from the one you use for online bill pay.*

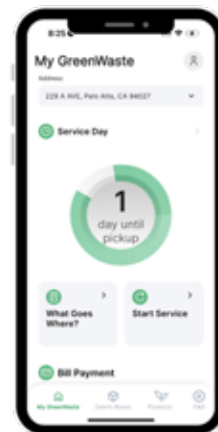
For troubleshooting, view our Mobile App FAQ at [www.greenwaste.com/online-services/](http://www.greenwaste.com/online-services/).



Apple Store



Google Play Store



# Holiday Schedule

GreenWaste will provide regular collection service on

**January 19<sup>th</sup> | Martin Luther King Jr. Day**

**February 16<sup>th</sup> | Presidents' Day**

Please set out your containers on your regular collection day by 6 AM.



# Good Neighbor Cart Etiquette

Help GreenWaste and your neighbors conduct safe and efficient collections by following cart etiquette!

- Place carts 2 ft. apart with wheels against the curb and 2 ft. away from parked vehicles.
- Ensure there are no overhead trees or wires.
- Do not place compacted material in the cart.
- To prevent litter and overflow charges, keep lids of bins and carts completely closed.
- Set out carts the night before your service day, ready for pickup by 6 AM.
- Within 24 hours of completed service, remove carts.
- Extra materials next to carts require annual stickers or a scheduled bulky item pickup.



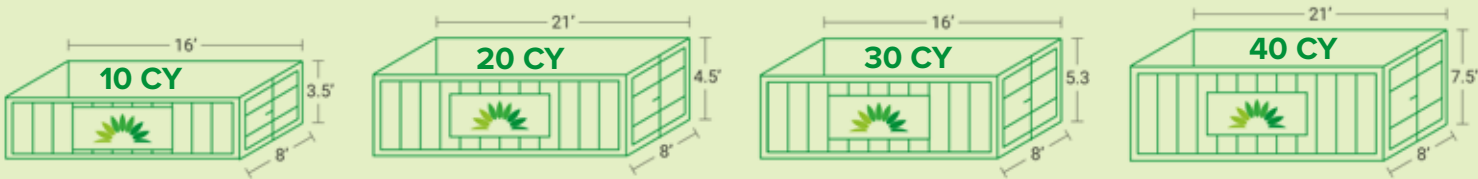
*Note: If your area is eligible for backyard, gate, or walk-in services, or if you are enrolled in the physical limitations program, the above guidelines may not apply to you.*

# Debris Boxes for Big Cleanup Jobs

Have an upcoming construction, remodeling or cleanup project?

GreenWaste provides temporary boxes ranging in size from 10 cubic yards up to 40 cubic yards for your cleanup needs. To learn more about rates, sizes, and the rules and regulations for debris boxes in your area, visit [www.greenwaste.com/services/debris-boxes/](http://www.greenwaste.com/services/debris-boxes/).

To arrange for a delivery, please contact our customer service team at (831) 920-6707.



# Green Kids

Help Dependable Quokka find and sort items in the word search. Highlight recyclable items in blue, and organic items in green!



C Z E H W M P H D D L P A P E R H X E R  
W A V N M D E A R U C O R E B J Q H Q O  
L R R L X D E F P U X G U I Q V A I R L  
E H V D E G L O S Y X T S W K A Q R D R  
V M B P B A F L O W E R S L E T T U C E  
N B T L Z O V F T Z V T R B O T T L E C  
C U W P F V A E K S F K F P X J W L W T  
H Y I H Q R G R S C T I L O K P H H M Y  
F G G Y X G I G D A S Y Z Z I A I S N W  
H T V R C L B B D N V I X W O L G I L V

## RECYCLE

- |        |           |
|--------|-----------|
| BOTTLE | JAR       |
| PAPER  | CARDBOARD |
| FOIL   | CAN       |

## ORGANICS

- |         |         |
|---------|---------|
| LEAVES  | LETTUCE |
| CORE    | PEEL    |
| FLOWERS | TWIG    |