

# WASTELINE

City of Carmel-by-the-Sea

A Publication for GreenWaste Recovery Single-Family Customers

Summer 2025

#### **CONTACT US**

831.920.6707 www.greenwaste.com



#### **PAY ONLINE**

To access our online payment portal you can go to: www.greenwaste.com or https://portal.greenwaste.com to enter the site directly.



#### **MAIL IT**

Remit your payment to GreenWaste Recovery, LLC PO Box 11089 San Jose, CA 95103-1089

Please include your payment stub and make sure to write your Customer ID on the check to ensure expedited processing.



#### **CALL US**

Payments can be made over the phone Monday through Friday 8AM-5PM.

**831.920.6707** I phone **877.203.8970** I toll free



#### **DELIVER IT**

Bring your payment to our Marina office.

Card payments only, accepted Monday-Friday 8 AM-4 PM

14207 Del Monte Blvd. Marina, CA 93933







@greenwaste

# Do You Know the 5 Rs?

Sustainable choices are easy to make! Even before you throw waste in your carts, there are many ways to reduce your environmental impact. The 5 Rs below provide helpful steps you can incorporate in your daily activities.



# REFUSE

Say NO to single use items and avoid unnecessary packaging.



### **REDUCE**

Purchase only what you need and make sustainable choices to reduce waste. Swap out single use items with reusable alternatives.



### **REUSE**

Repair and repurpose items instead of throwing them away. When possible, donate items that can still be used.



# **RECYCLE**

Place empty, clean and dry recyclable material into your blue cart (no bags, please!). Ensure it is only acceptable materials like glass, metal, paper, and plastics #1, 2, and 5.



### **ROT**

Place any food scraps, like fruit and vegetable peels, cooked meat, and grains along with yard trimmings into your green organics cart (no bags, please!). These materials will be composted locally and turned into nutrient-rich compost/soil.

# Rate Adjustment Reminder

Effective July 1st, an annual rate adjustment was applied to your collection services. For more information on annual adjustments, please call us at 831.920.6707 or visit us at GreenWaste.com.



# **Contamination Reduction Tips**

Residents can do their part for their community by making sure their recycle and organics containers are contamination and bag free. By reducing contamination, we can ensure that organic materials are transformed into compost and recyclable materials can be turned into new products. Here are some ways to prevent contamination in the waste stream:

 DON'T use bags in the recycling and organics containers, even if they are compostable.
Plastic bags are not recyclable and can tangle recycling equipment at the processing stage.



HINT: recycle the box, and plastic bottle. Flowers and banana peels go in the green organics cart. Candy wrappers go in the gray garbage cart.

Compostable bags are not accepted in the organics containers. Compostable bags decrease the quality of compost due to the intensive processing needed to break down the compostable bags.

- 2. DO check the "What Goes Where" guide on GreenWaste.com for a helpful list of accepted materials for each container. A "What Goes Where" app is also available for Monterey County.
- 3. DON'T throw any batteries, liquids or hazardous waste in any of your containers. Call GreenWaste Recovery customer service at 831.920.6707 for disposal options.
- **4. DO** have labeled containers in places where recyclables and organics come from so it can be sorted at the source! For example, keep a container for food scraps next to a kitchen sink or trash can.





