

CONTACT US

831.920.6707

www.greenwaste.com



PAY ONLINE

To access our online payment portal you can go to: www.greenwaste.com or <https://portal.greenwaste.com> to enter the site directly.



MAIL IT

Remit your payment to
GreenWaste Recovery, LLC
PO Box 11089
San Jose, CA 95103-1089

Please include your payment stub and make sure to write your Customer ID on the check to ensure expedited processing.



CALL US

Payments can be made over the phone Monday through Friday 8AM-5PM.

831.920.6707 | phone

877.203.8970 | toll free



DELIVER IT

Bring your payment to our Marina office.

Card payments only, accepted Monday-Friday

8 AM-4 PM

14207 Del Monte Blvd.
Marina, CA 93933



@gogwr



@greenwaste



Keep These Out of the Garbage!

When you sort your waste into the right place, you ensure that valuable resources are recovered. It's important to remember that not everything can go in your gray garbage cart!



1) **Recyclable materials** go in the blue container.



2) **Organic materials** go in the green container.



3) **Hazardous waste** does not go in any containers. For free and safe disposal of most hazardous waste, contact ReGen Monterey at www.regenmonterey.org/hazardous-materials/ or call (831) 264-6386.



4) **Electronic waste** can cause fires. To schedule a bulky pickup for electronic waste (charged per item), authorized users can contact GreenWaste.



5) **Batteries** do not belong in any containers. For safe disposal of batteries, contact ReGen Monterey www.regenmonterey.org/hazardous-materials/ or call (831) 264-6386.

Get the New GreenWaste App!

The new GreenWaste mobile app helps users view their waste collection schedules, report missed collections, learn recycling guidelines, and more! To get started:

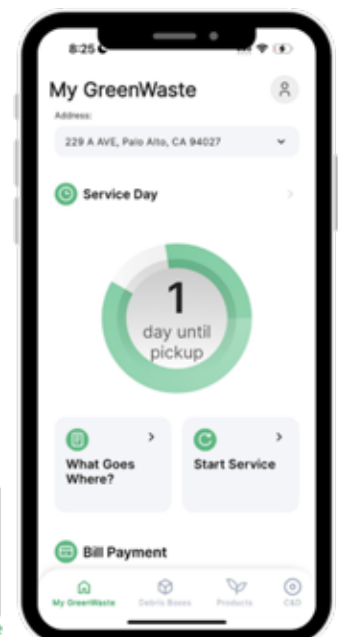
1. Check if your device meets the minimum requirements (iOS 14+ and Android 7+).
2. Visit your app store.
3. Download the free app and set up your account.
Note: you'll need to create a new account separate from the one you use for online bill pay.



Apple Store



Google Play Store



For troubleshooting, view our Mobile App FAQ at www.greenwaste.com/online-services/.

No Bags in the Blue Container

Place recyclables in your blue cart loose, dry, and spatula-clean! Bags can get tangled in machinery at the recycling center. Only shredded paper can be bagged.



Maintain Safe Enclosures

Help GreenWaste and your business conduct safe and efficient collections by following enclosure guidelines!

- Clean any debris, objects, or liquids that would be a hazard or obstacle to employees and drivers.
- Ensure all items are sorted into the appropriate cart or bin with the lids closed.
- Provide gate or lock code information for driver access.
- Ensure the areas both inside and outside of the enclosure are level.



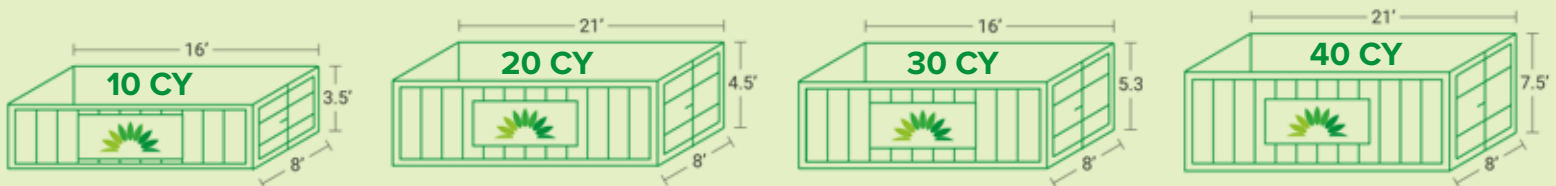
If you would like to make service changes, review enclosure guidelines, or request broken container replacements, please call (831) 920-6707 or email peninsulacs@greenwaste.com and request an outreach coordinator.

Debris Boxes for Big Cleanup Jobs

Have an upcoming construction, remodeling or cleanup project?

GreenWaste provides temporary boxes ranging in size from 10 cubic yards up to 40 cubic yards for your cleanup needs. To learn more about rates, sizes, and the rules and regulations for debris boxes in your area, visit

www.greenwaste.com/services/debris-boxes/. To arrange for a delivery, please contact our customer service team at (831) 920-6707.



Holiday Schedule

GreenWaste will provide regular collection service on

January 19th | Martin Luther King Jr. Day

February 16th | Presidents' Day

Please set out your containers on your regular collection day by 4 AM.