

# IMPORTANT!

On October 18, 2022 the City of Marina approved a credit to be issued to customers with active accounts during the rate period from July 1, 2019 to June 30, 2020, which was subject to a cost base rate analysis conducted in 2020 under the terms of the existing Franchise Agreement. This credit reflects savings in prior periods following a review of GreenWaste's costs of operations and ongoing efficiencies. While this credit does not reflect currently rising costs, it allows for past cost savings to be passed directly to applicable customers. An annual "index based" rate adjustment is reviewed in July of each year to assess future rates.

If you are entitled to a credit, you will find this on your January 1, 2023 invoice. Only customers entitled to a credit, i.e. existing customers in the period from July 1, 2019 to June 30, 2020, will see this reflected on their invoice. If you feel you are entitled to this credit and do not see a credit issued to you, please contact our Customer Service Department at **831.920.6707**.



[www.greenwaste.com/marina](http://www.greenwaste.com/marina)  
Customer Service: 831.920.6707

# IMPORTANT INFORMATION ABOUT YOUR ACCOUNT

GreenWaste Recovery customers in City of Marina with active accounts during the rate period from July 1, 2019 to June 30, 2020 will receive a credit on their January 1, 2023 invoice. **See reverse for details.**



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