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GreenWaste.com/LosAltosHills



**Important Service
Information Inside**

2025 Annual Newsletter

Los Altos Hills

Los Altos Hills Annual GreenWaste Newsletter

2025

Proper Sorting: Your Gray Mixed Compostables Cart



GreenWaste Z-Best Composting Facility in Gilroy, CA.

California Senate Bill 1383 (SB 1383) requires all Californians to divert organic materials from the landfill. Your **gray** mixed compostables (MC) cart is essential for meeting these requirements and contributing to sustainable waste recovery practices.

Organic materials such as food scraps, food-soiled paper, pizza boxes, and other paper products belong in your **gray** MC cart. The items are brought to the GreenWaste San Jose Material Recovery Facility, where organic material is processed and diverted for composting directly from your **gray** MC cart, resulting in high diversion rates of at least 50-75%. Recovered organics are then sent to the GreenWaste Z-Best Composting Facility, where they are transformed into nutrient-rich compost used for regenerative agriculture and landscaping.

By putting these items into your **gray** MC cart, you are helping to keep compostable waste out of the landfill, and contributing to a cleaner, greener California.

Visit [GreenWaste.com](https://www.GreenWaste.com) to learn more.



GreenWaste makes compost, mulches, and other landscape materials out of the material we collect.

Decorate your yard with landscape products made locally from recycled material!

Shop today at [GreenWaste.com/BayAreaProducts](https://www.GreenWaste.com/BayAreaProducts).

Free Los Altos Hills 2025 Shredding Events

Bring up to 15 standard file boxes or paper bags of documents to shred! This event is a free service for Los Altos Hills residents. Proof of residency is required.



26379 Fremont Road,
Los Altos Hills, CA 94022



8 - 11AM
Saturday, March 22 & September 20

- Remove binder clips from documents and documents out of binders.
- Compile documents into file boxes or paper bags.
- Place documents in your car's trunk.

Accepted:

- Credits cards & gift cards (packaged separately)
- Paperclips
- Rubber bands
- Staples

Unaccepted (but not limited to):

- Batteries & e-waste
- Binders & binder clips
- Metal and cardboard
- Pens
- Plastic sleeves

No garbage or non-paper items.

My GreenWaste Service

Los Altos Hills customers receive weekly collection service of mixed compostables, recyclable material, and yard trimmings.

Mixed Compostables: Customers may choose volumes of 20-gallons, 32-gallons, 64-gallons, or 96-gallons for weekly collection of mixed compostables.

Recyclable Materials: Customers receive one **blue** 96-gallon cart for recyclable materials for no additional charge.

Yard Trimmings: Customers receive up to two **green** 96-gallon cart for yard trimmings for no additional charge.

Additional carts are available for a monthly per cart service fee. To change your subscription volume, contact our customer service team at **(650) 947-4994** or visit **GreenWaste.com/Support**.

Cart Set-Out & Collection Information

Cart set-out locations and available services vary based on the accessibility of your property and whether you subscribe to On-Premise collection.

Street Accessibility

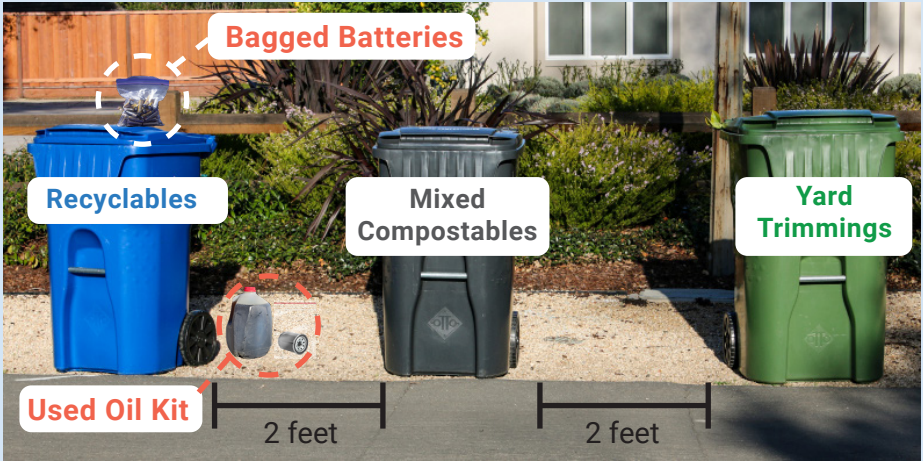
- **Gray** and **blue** carts may be set out along streets accessible by small vehicles
- **Green** carts must be taken to a road accessible by standard vehicles.

On-Premise Service (additional charge)

- On-Premise service is a concierge private property service available to all customers for an additional charge. Only **gray** and **blue** carts are collected via On-Premise.
- On-Premise and Small Truck Only customers may trade their two **green** carts for one additional 96-gallon **gray** cart. Restrictions apply.

Cart Set-Out Guidelines

All carts must be ready for collection no later than 8 AM on your normal collection day and retrieved from street within 24 hours after collection.



Note: Max weight cannot exceed 150 lbs. or the limit listed on the cart, whichever is less.

Holiday Collection

Collection will not occur on New Year's Day, Thanksgiving Day, or Christmas Day. If one of these days falls on a normal collection day, collection for the remainder of the week will be delayed by one day. Normal collection will resume the following week.

Thurs. 11/27/25	Fri. 11/28/25	Sat. 11/29/25
Thanksgiving Day No Service	Service for Thurs. customers	Service for Fri. customers

Holiday Tree Collection

Holiday trees are collected for no additional charge for the first 28 days following Dec. 26th. Trees must be unflocked, undecorated, and cut into sections no longer than 5 feet and placed next to your **green** yard trimmings cart on your service day.

2025 Events

GreenWaste hosts a number of special events for Los Altos Hills customers throughout the year:

Clean Up Days:

GreenWaste provides three Town-wide clean up events throughout the year at no additional cost. Los Altos Hills residents can dispose of extra and bulky items for free at each of these events.

This year's clean up days are:

- March 22
- July 26
- October 25

Keep an eye out for postcards with more details.

Fire Prevention Clean Ups:

Every third Saturday of the month, Los Altos Hills residents can dispose of extra vegetation such as pruned limbs, brush, and branches at Foothill College Campus - Parking Lot 1 at no additional cost.

- January 18
- April 19
- July 19
- October 18
- February 15
- May 17
- August 16
- November 15
- March 15
- June 21
- September 20
- December 20

Free Compost Giveaway:

Every Friday, GreenWaste delivers finished compost for residents to use at their homes. Pick up your free compost at the intersection of Elena Rd. and Purissima Rd.

SB 1383 Lid Flip Audit:

This January, GreenWaste, the Town of Los Altos Hills, and Blue Strike Environmental conducted random container contamination audits.

Spring Cleaning? Rent a GreenWaste Debris Box.

We will drop it off, pick it up once you've filled it up, and then bring it to our GreenWaste Zanker Resource Recovery Facility, where we recycle over 75% of what's inside your debris box!

Scan Me!



GreenWaste Carpet Recycling

Did you know you can drop off old carpet and foam at the GreenWaste San Jose Material Recovery and we'll recycle it? Recycling carpet conserves raw materials, like oil and energy, decreases CO2 emissions, and gives your old carpet new life as a new product!

Recycle your carpet in three easy steps:

1. Make sure that all carpet is dry and free of debris.
2. Roll up carpet, yarn-side out.
3. Cut carpet and/or pad in half if larger than 12x12 or 12x15 feet. No pieces smaller than 3x3 feet.
4. Bring your carpet to 1420 Old Bayshore, San Jose, CA 95112. **Minimum \$20 recycling fee per load.**

For hours of operation and more carpet recycling information, visit **[GreenWaste.com/CarpetRecycling](https://www.greenwaste.com/CarpetRecycling)**.

Recyclables: Think Empty, Clean, and Dry

To help ensure the recyclables you put in your **blue** recycling bin get recycled, paper, cardboard, bottles, and containers need to be empty, clean, and dry.

When recyclables are wet or soiled, this negatively affects their marketability, which reduces their ability to be turned into new products. Follow these tips to help ensure as much as possible gets recycled:

1. Pour out all liquids
2. Scrape out any food
3. Wipe out oily or sticky residue



MIXED COMPOSTABLES



Food Scraps and Food Soiled Paper

Desechos de Comida y Papel Manchado con Comida



Garbage

Basura

 **Do not put these items in your gray cart:**



No Recyclables
No Reciclables



No Batteries
No Pilas



No Hazardous Waste
No Residuos Peligrosos

RECYCLABLES

Material must be clean and dry



Paper, Cardboard, and Cartons
Papel y Cartón



Glass
Vidrio



Plastic
Plástico



Metal
Metal



Stretchy Film Plastic
Bolsas y Envolturas Plásticas

 **Do not put these items in your blue cart:**



No Food
No Comida



No Batteries
No Pilas



No Hazardous Waste
No Residuos Peligrosos



No Liquids
No Líquidos



No Garbage
No Basura

YARD TRIMMINGS



Yard Trimmings Recortes de Jardín

Note: If you do not have a green cart, place all yard trimming material in your gray cart.

 **Do not put these items in your green cart:**



No Food
No Comida



No Batteries
No Pilas



No Hazardous Waste
No Residuos Peligrosos



No Dirt
No Tierra



No Garbage
No Basura



Reminder: small electronics may have embedded batteries. Electronics with any kind of battery are considered **Household Hazardous Waste** and do not belong in any of your three carts.

Household Hazardous Waste

The County of Santa Clara provides the opportunity for residents to dispose of Household Hazardous Waste (HHW).

The following materials are examples of HHW - **these materials do not belong in any of your GreenWaste carts.**

- Auto and brake fluids
- Batteries, inc. car batteries
- Cleaning products
- Fertilizers and pesticides
- Fuel tanks
- Grease and cooking oil
- Medication and sharps
- Paints and polishes
- Pesticides and spa chemicals
- Solvents

For proper disposal information and to learn more, visit HHW.org or call **(408) 299-7300**.

Proper Sharps Waste Disposal

Never put sharps (needles) into your gray, blue, or green bins. Sharps are household hazardous waste and do not belong in any of your GreenWaste bins. Properly disposing of sharps helps keep your family, community, GreenWaste, and our environment safe.

Take the following steps to properly dispose of sharps:

1. Place home-generated, used sharps in a puncture-proof sharps container.
2. Dispose of the sharps containers safely by taking them to an approved drop-off location or using a mail-back service.

Order free sharps containers and find local sharps drop-off locations and info on mail-back services at: HHW.org or by calling **(408) 299-7300**.



Extra Services

To request or schedule an extra service, please contact our customer service team at **(650) 947-4994** or request service at **GreenWaste.com/Support**.

On-Call Clean Ups

Request up to two on-call clean-ups per year at no additional charge. Call at least 48-hours in advance to schedule collection of either:

- Two bulky items
- Three cans of yard trimmings

Bulky Item

Request the collection of bulky items beyond those included in your on-call clean-ups for a charge. Call at least 48-hours in advance.

Yard Trimmings and Mixed Compostables Vouchers

Los Altos Hills residents receive four yard trimmings vouchers by mail. Use vouchers to set out up to 96-gallons of extra material at no additional charge. Customers without a **green** cart will receive two mixed compostables vouchers instead.

Additional yard trimmings and mixed compostable vouchers are available for purchase by contacting our customer service team.

Extra Material Pick-Up

Place extra material in labeled 32-gallon cans or bags for collection at an additional charge. If using bags, recyclable material must be in a clear or translucent bag and yard trimmings must be in a paper bag.

Further charges apply for collection of extra material on a day other than your regularly scheduled service day.

CONTACT US

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CustomerService@GreenWaste.com

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