

Think Before You Toss: These Items Belong in the Garbage

It is easy to assume that anything plastic or lightweight can be recycled, but that is not always the case. Here are some commonly misplaced items that belong in the **garbage** (gray) cart:

- Chip bags
- Candy wrappers
- Condiment packages
- Foam packaging
- Plastic straws
- Plastic and Compostable utensils



Prevent Illegal Dumping, Use Your Free Disposal Services!

GreenWaste Recovery offers additional services to help residents properly dispose of bulky items and excess waste throughout the year. Here's what your household is eligible for at no additional cost:

Bulky Item Pickup – Any Service Day

- Schedule one (1) bulky item to be collected curbside per year. Additional Bulky collection at competitive rates.
- Perfect for getting rid of large items like furniture, mattresses, or non-freon appliances.

Drop-off Voucher – Valid Nov 1, 2025 - Nov 30, 2025

- Use the voucher you receive in the mail to drop off a single load of accepted materials during the month of November at our Zanker Resource Recovery Facility.
- Accepted items include:
 - General household trash
 - One (1) non-freon bulky item
- Household Hazardous Waste (HHW) and Medications are **not** accepted
 - For proper disposal call Santa Clara County HHW to schedule a free appointment at (408) 299-7300.

Clean Up Event – Spring 2026

- Drive through and drop off accepted waste.
- Residents will receive a postcard with date and location one (1) month before the event.

Debris Box Rentals

Make the smart move by diverting 75% or more of your debris from landfills.

We offer temporary and permanent roll-off services for mixed and source-separated materials. Roll-off dumpsters range from 10 to 40 cubic yards. Call us at (888) 533-9269 to rent today!



Household Batteries

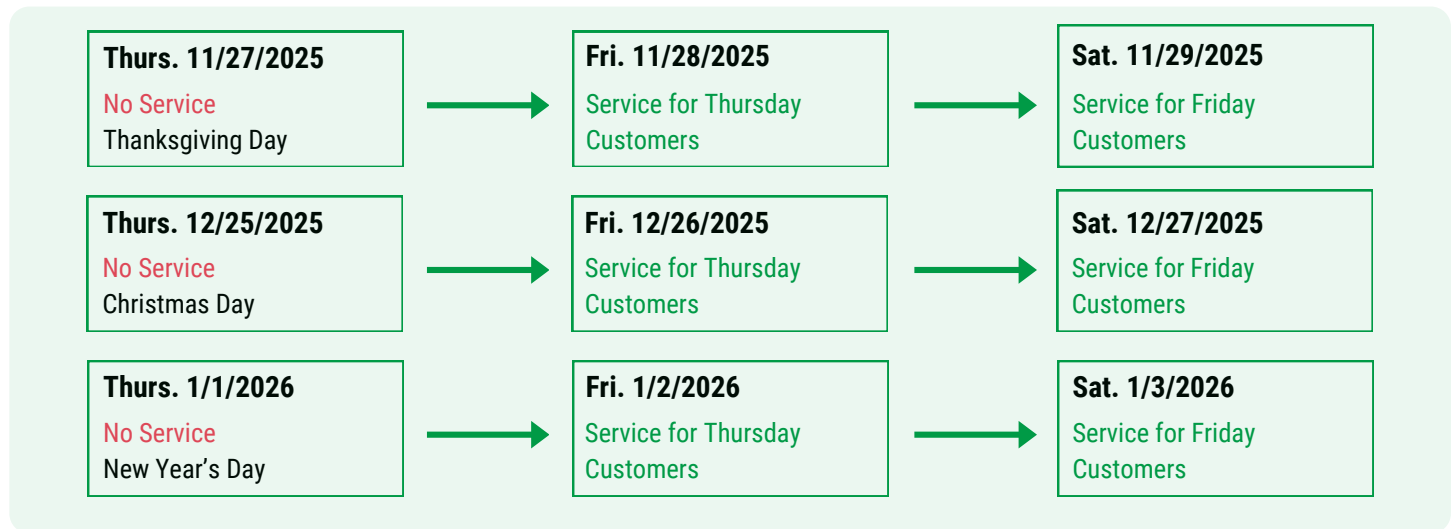
Never place used batteries, including devices with embedded batteries, in any of your GreenWaste carts. Make sure your used AA, AAA, 9-volt, and small lithium-ion batteries are placed in a sealed and clear bag on top of your blue recycling cart on your collection day.



Planning Ahead

Reminder: Collection will **not** occur on Thanksgiving Day, Christmas Day or New Year's Day. If your collection day falls on or after one of these days, your collection will be delayed one day. Normal collection resumes the following week.

Holiday Collection Schedule



Holiday Tree Pick-Up: Dec 26th - Jan 25th

- **Up to two trees will be collected at your curb.**
- Holiday tree height must not exceed 4 ft. (cut tree if needed).
- Remove all stands, lights, ornaments, or tinsel.
- Do **not** cover or bag the tree.
- Flocked and artificial trees are **not** accepted and must be placed in your garbage cart.

Physical Limitations

You may qualify for on-premises collection.

- There must be no other persons residing in or providing services to the home on a weekly basis that are physically able to move the cart(s) to the curbside collection location.

Steps to Apply:

1. Call or email customer service to obtain a Physical Limitation Application.
2. Completed application must be certified by a licensed California medical doctor.
3. Submit your application by mail or email:
 - 625 Charles St. San Jose, CA 95112
 - CustomerService@greenwaste.com

Low-Income Garbage Rates

1. Apply for PG&E California Alternate Rates for Energy (CARE) Program

Low-income garbage rates may be available for customers who are enrolled in the PG&E CARE Program.

1. To enroll in the PG&E CARE program:
2. Call 1-866-743-2273 **or**
 - Email CAREandFERA@pge.com.

2. Apply for Low Income Garbage Rate

Call GreenWaste at (408) 938-4940 to apply for a reduced garbage rate if you can show proof of the PG&E CARE program and are the head of the household.

