

# Hello, East Santa Clara County!

Starting **July 1, 2025**, GreenWaste Recovery, LLC was selected to provide collection and processing services to East Santa Clara County.

Nota: este folleto está disponible en Español en nuestro sitio web GreenWaste.com y código QR abajo.  
Chú ý: trang này được dịch sang tiếng Việt trên trang web GreenWaste.com và mã QR.

## Service Changes and Enhancements

Residents will continue to use existing carts and regular collection days will remain unchanged.  
Please contact us at **(408) 938-4940** or **CustomerService@GreenWaste.com** to make service level changes.

The following service changes/enhancements are reflected in the residential rates below:

- One free bulky item collection per year and two on-call curbside collections,
- One waste drop-off event and one landfill voucher for disposal of large items and limited household hazardous waste (e-waste, batteries, and bulbs) annually,
- Fewer and cleaner waste hauling vehicles on the routes, to reduce noise and meet new California Clean Air Standards, and
- Additional support for recycling and composting, as required under SB 1383 (the new state law for mandatory organics recycling).

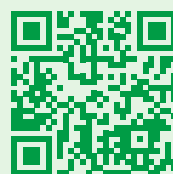
## Standard & Low-Income Residential Rates



Standard monthly service rates include one recyclables cart (default size is 64-gallon) and up to three 96-gallon organics carts. Additional recyclables carts are available upon request, at no additional cost. Up to five additional organics carts are available upon request, for an additional monthly charge.

Garbage Container Size	District East, Curbside (Monthly)	District East, Curbside, Low-Income (Monthly)	District East, Hard to Serve* (Monthly)	District East, Hard to Serve*, Low-Income (Monthly)
20-gallon cart	\$47.36	\$28.42	\$55.03	\$33.02
32-gallon cart	\$48.92	\$29.35	\$56.89	\$34.13
64-gallon cart	\$90.46	\$54.28	\$104.02	\$62.41

\* "Hard to serve" refers to a service location whose regular collection of garbage, recyclables, and/or organics requires the use of a smaller truck due to difficult collection conditions such as weight restrictions on access roads/bridges and winding/narrow roads that a standard collection vehicle cannot navigate.





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625 Charles St,  
San Jose, CA 95112  
(408) 938-4940  
GreenWaste.com

## New Hauler Notice

East Santa Clara County - Residential

## Low-Income Garbage Rates

### 1. Apply for PG&E California Alternate Rates for Energy (CARE) Program

Low-income garbage rates may be available for customers who are enrolled in the PG&E CARE Program. To enroll in the PG&E CARE program:

- Call 1-866-743-2273 or
- Email CAREandFERA@pge.com.

### 2. Apply for Low Income Garbage Rate

Call GreenWaste at 408-938-4940 to apply for a reduced garbage rate if you can show proof of the PG&E CARE program and are the head of the household (not a dependent on any tax form, have no billing delinquencies, and have eligible service levels within the limits of the Low-Income Rate).