



Town of Atherton Residential Services Guide

My GreenWaste Service

Atherton customers receive weekly collection service of mixed compostables, recyclable material, and yard trimmings.

Mixed Compostables: Customers may choose volumes of 20-gallons, 32-gallons, 64-gallons, or 96-gallons for weekly collection of mixed compostables.

Recyclable Materials: Customers receive one **blue** 64-gallon cart for recyclable materials for no additional charge.

Yard Trimmings: Customers receive up to two **green** 96-gallon cart for yard trimmings for no additional charge.

Additional carts are available for a monthly per cart service fee. To change your subscription volume, contact our customer service team at **(650) 798-5999** or visit **GreenWaste.com/Support**.

Cart Set-Out & Collection Information

Cart set-out locations and available services vary based on whether you subscribe to Backyard Service.

Curbside Service

Blue, **Green**, and **Gray** carts must be curbside on your collection day.

Backyard Service (additional charge)

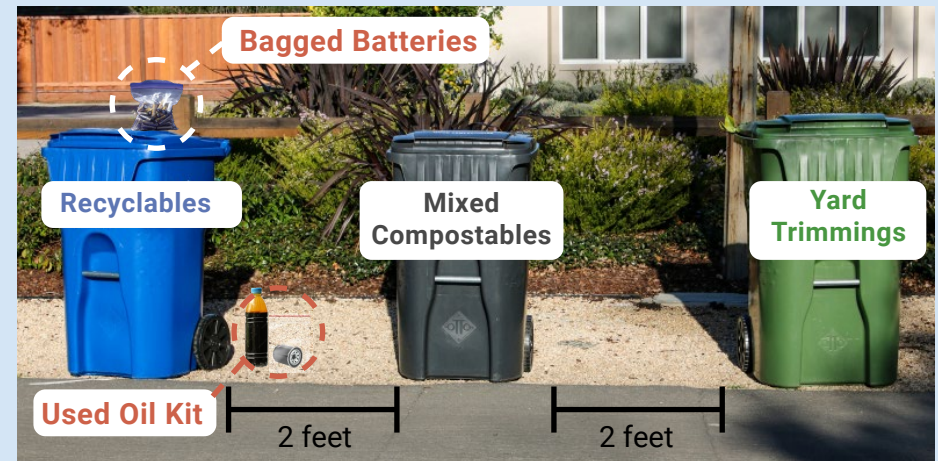
Backyard service is a concierge private property service available to all customers for an additional charge. Only **blue** and **gray** carts are collected via Backyard Service. **Green** carts must still be taken curbside.

Physical Limitations Program

Disabled customers are eligible to receive collection services at a location other than curbside at no additional charge. To request, contact our customer service team at **(650) 798-5999** or visit **GreenWaste.com/AthertonPPL**.

Cart Set-Out Guidelines

All carts must be ready for collection no later than 6:30 AM on your normal collection day and retrieved from street within 24 hours after collection.



Note: Max weight cannot exceed 150 lbs. or the limit listed on the cart, whichever is less.

Holiday Collection

Collection will not occur on New Year's Day, Thanksgiving Day, or Christmas Day. If one of these days falls on a normal collection day, collection for the remainder of the week will be delayed by one day. Normal collection will resume the following week.

Thurs. 11/28	Fri. 11/29	Sat. 11/30
Thanksgiving Day No Service	Service for Thurs. customers	Service for Fri. customers
→		→

Holiday Tree Collection

Holiday trees are collected for no additional charge starting December 26 through January. Trees must be unflocked, undecorated, and cut into sections no longer than 6 feet and placed next to your **green** yard trimmings cart on your service day.

MIXED COMPOSTABLES

Orgánicos Mixtos



Food Scraps and Food Soiled Paper
Desechos de Comida y Papel Manchado
con Comida



Garbage
Basura

RECYCLABLES | Reciclar

Material must be clean and dry
Material debe estar limpio y seco



Paper, Cardboard, and Cartons
Papel y Cartón



Glass
Vidrio



Plastic
Plástico

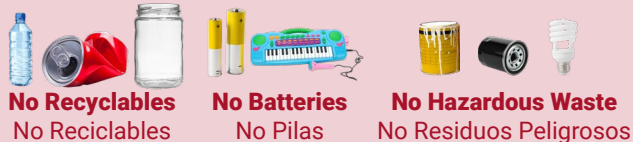


Metal
Metal



Stretchy Film Plastic
Plástico de Elástico Estirable

Do not put these items in your gray cart:



Do not put these items in your blue cart:



YARD TRIMMINGS

Recortes de Jardín



Yard Trimmings
Recortes de Jardín

 **Do not put these items in your green cart:**



No Food
No Comida



No Batteries
No Pilas



No Hazardous Waste
No Residuos Peligrosos



No Dirt
No Tierra



No Garbage
No Basura



Reminder: small electronics may have embedded batteries. Electronics with any kind of battery are considered **Household Hazardous Waste** and do not belong in any of your three carts.

Household Hazardous Waste

The County of San Mateo provides the opportunity for residents to dispose of Household Hazardous Waste (HHW).

The following materials are examples of HHW - **these materials do not belong in any of your GreenWaste carts.**

- Auto and brake fluids
- Batteries, inc. car batteries
- Cleaning products
- Fertilizers and pesticides
- Fuel tanks
- Grease and cooking oil
- Medication and sharps
- Paints and polishes
- Pesticides and spa chemicals
- Solvents

For proper disposal information and to learn more, visit SMCHealth.org/hhw or call **(650) 372-6200**.

Proper Sharps Waste Disposal

Never put sharps (needles) into your gray, blue, or green bins. Sharps are household hazardous waste and do not belong in any of your GreenWaste bins. Properly disposing of sharps helps keep your family, community, GreenWaste, and our environment safe.

Take the following steps to properly dispose of sharps:

1. Place home-generated, used sharps in a puncture-proof sharps container.
2. Dispose of the sharps containers safely by taking them to an approved drop-off location or using a mail-back service.

Order free sharps containers and find local sharps drop-off locations and info on mail-back services at: SMCHealth.org/hhw or by calling **(650) 372-6200**.



Extra Services

To request or schedule an extra service, please contact our customer service team at **(650) 798-5999** or request service at **GreenWaste.com/Support**.

On-Call Clean Ups

Request up to two on-call clean-ups per year at no additional charge. Call at least 48-hours in advance to schedule collection of:

- Two cubic yards of material (rigid container no more than 60lbs. or bagged no more than 30lbs.),
- One large appliance*,
- One bulky item*, and
- One E-Waste item.

**If On-Call item contains Freon, then this item counts as both the large appliance and the bulky item.*

Extra Cardboard

Atherton residents may set out extra cardboard curbside on their normal collection day for free. Cardboard must be flattened and bundled/tied or otherwise secured in a set-out no larger than 3' x 3' x 3' or cut and placed inside an intact cardboard box no larger than 2' x 2' x 2'.

Extra Material Pick-Up

Place extra material in labeled 32-gallon cans or bags for collection for an additional charge. First 32-gallons are free.

If using bags, recyclable material must be in a clear or translucent bag and yard trimmings must be in a paper bag. Bags must weigh less than 30lbs.

Woody Debris may be bundled/tied and set-out curbside in a size no larger than 3' x 3' x 3'.

CONTACT US

(650) 798-5999

CustomerService@GreenWaste.com

GreenWaste.com/Atherton

