

# WASTELINE

A Publication for GreenWaste Recovery Commercial Customers

Summer 2018

## Recycle Right!



*To recycle a product, there must be a buyer or market for that product to complete the cycle. Historically, China has been the largest purchaser of U.S. recyclables. In 2018, China began enforcing new recyclable product quality requirements that strictly limit contamination from food residue, moisture and mixed materials, resulting in entire shiploads of recycling material being turned away. With these market trends, California's progress in reducing landfilled waste is in jeopardy. We need your help to keep recycling sustainable!*

### How to Recycle Right:

- 1. CLEAN and DRY.** Moisture can spoil an entire load of paper; and food residue left in containers makes them almost impossible to recycle. Before placing recyclables in your bin:
  - Empty liquids from containers and give them time to dry. If you don't have time to dry, give them a good shake to remove remaining liquids.
  - Remove as much food as possible from containers by scraping. Give saucy containers a light rinse. To conserve water, add a bit of water to the container, replace the lid and shake. Let gooey containers like mayonnaise, peanut butter or yogurt soak overnight, rinse and allow them to dry.
- 2. SORT THOROUGHLY.** A cardboard box wrapped with plastic or full of packing peanuts might end up in the landfill, or result in an entire load of recycling being rejected.
  - Separate paper, plastic and other recyclables from each other before recycling.
  - Contain loose and lightweight items. Bag items like plastic bags or shredded paper and cinch the bag closed so they don't blow away or jam equipment. Always use a clear plastic bag so sorters at the processing facility can identify its contents quickly.
- 3. Be a SAVVY SHOPPER!** Our shopping habits can make a big difference.
  - Buy local to prevent all the packaging that comes in the mail.
  - Buy in bulk with your own containers to prevent waste, and save money!
  - Avoid plastic and excessive packaging whenever you can.
- 4. Take advantage of TAKE BACK PROGRAMS.**
  - Paint, used motor oil, batteries, fluorescent light bulbs, leftover medicines and used medical sharps may be taken back to the store. Never put these products in your trash or recycling bins.

Go to [www.greenwaste.com](http://www.greenwaste.com) for more info.



GreenWaste Recovery, Inc.,  
PO Box 11089  
San Jose, CA 95103-1089  
831.920.6707  
[www.greenwaste.com](http://www.greenwaste.com)



#### PAY ONLINE

To access our online payment portal you can go to:  
[www.greenwaste.com](http://www.greenwaste.com) or  
<https://portal.greenwaste.com>  
to enter the site directly.



#### MAIL IT

Remit your payment to  
GreenWaste Recovery, Inc.  
PO Box 11089  
San Jose, CA 95103-1089  
Please include your payment stub and make sure to write your Customer ID on the check to ensure expedited processing.



#### CALL US

Payments can be made over the phone  
Monday through Friday  
8AM-5PM.  
831.920.6707 | phone  
877.203.8970 | toll free



#### DELIVER IT

Bring your payment to our Marina office.  
We accept payments  
Monday through Friday  
8AM-4PM.  
14207 Del Monte Blvd.  
Marina, CA 93933



# Get Your Size Right for Summer

The Monterey Peninsula is a popular vacation destination for visitors from around the world. With the increase in business comes an increase in recycling, trash, and food waste production. Overfilling of your containers can result in non-collection, additional charges, or extra labor to level off your containers. GreenWaste Recovery makes it easy to increase or decrease your level of service to best fit your needs for any season. As summer progresses keep an eye on your waste production. If you are beginning to overfill – or even under-fill – your container, call us to adjust your services.

If you would like on-site technical assistance, an Environmental Outreach Coordinator will help you and your staff to get the most out of your trash, recycling and food waste services – free of charge! Call Customer Service at 831.920.6707.

## Let's Keep Our Community Clean!

Keeping your trash and recycling area clean and tidy helps us serve you better. Items strewn about the container storage area or enclosure can make it difficult for drivers to service the containers, so pick up any items that fall around your trash, recycling, or food waste bins. Thanks for helping to keep our community clean!

### Tips for a Clean Enclosure

- **Presort** your recyclables from your trash prior to placing materials in the collection containers.
- **Flatten or Cut** cardboard boxes and other containers to utilize space more efficiently. Make sure material fits loosely in the bin.
- **Call** for bulky item pick up. Bulky item collects are available for an additional fee. Don't use your enclosure for storage of unwanted bulky items.
- **Maintain** clear access to your bins through doors and gates.
- **Monitor** for illegal dumping. Start lock service, or add security measures if illegal dumping is an issue.
- **Avoid** placing any material that doesn't fit in the containers. This may cause delay in servicing your bins.

*Together, we can keep the Monterey Peninsula clean!*



## Rate Adjustment Reminder

Effective July 1, 2018 an annual rate adjustment was applied to your collection services. For more information on annual adjustments please contact Customer Service at 831.920.6707 or visit us online at [www.greenwaste.com](http://www.greenwaste.com)

## Holiday Reminder

GreenWaste will provide regular collection service on:

**Labor Day – Monday, September 3rd**

Please set out your containers on your regular collection day by 6:00 a.m.