

DO YOU VALUE TIME AND MONEY? WE THOUGHT SO.

SAVE TIME AND MONEY - GO PAPERLESS

GreenWaste is pleased to offer a convenient portal for you to manage your account online. Once you are signed up, you can view and pay bills online (one-time or recurring), change invoicing options, adjust the size of your container(s) and also communicate directly with our local Customer Service Center. Below are the step-by-step directions to make signing up easy.

greenwaste | a brighter shade of green

Account Access Login

Username:

Password:

Login

First Time? Click here to register.
Forgot your password? Click here for assistance.
Waiting for your confirmation email? Click here to resend.

Accessing your account is safe and easy.

Signing in the first time takes an extra minute and requires your **NEW account number** and the phone number on file for your account. We will not share your personal information.

Once you log in, you can:

1. Pay a bill
2. Confirm your collection day(s)
3. Review your services
4. Add services (additional pickups, cleanup service, e-waste collection, etc.)

1500 Berger Drive, San Jose, CA 95112 | 408.283.4804

Step One:

Visit the PAY ONLINE link on **greenwaste.com**.

or

Type **portal.greenwaste.com** into your browser to go right to the portal log in page.

Then select the CLICK HERE TO REGISTER link.

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First Name

Last Name

Email

Confirm Email

User Name

Desired Password

Confirm Password

Security Question

Security Question Answer

Servicing Company

Customer ID

Leading zeros are not required

Please confirm your account authenticity with either the phone number on file or last invoice number.

Phone Number

Invoice Number

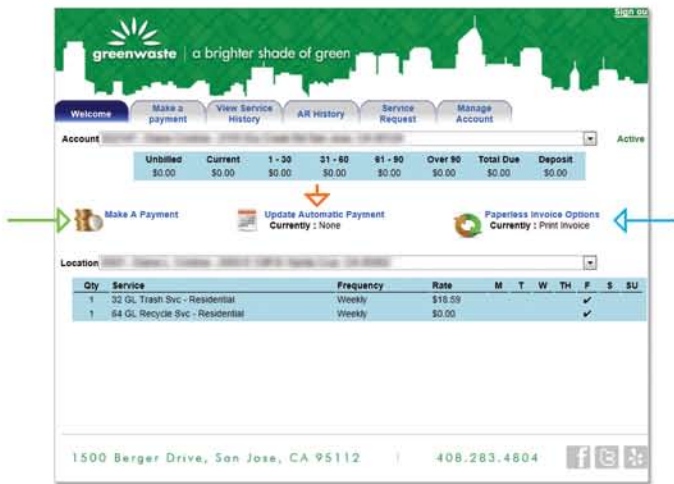
Leading zeros are not required

Register Reset Return To Login

Step Two:

In order to set-up your account, you will need your GreenWaste Customer ID. For questions regarding your Customer ID, please contact Customer Service at 831.920.6707.

For Security purposes, you will need to have either your most recent invoice number or the phone number attached to your account.



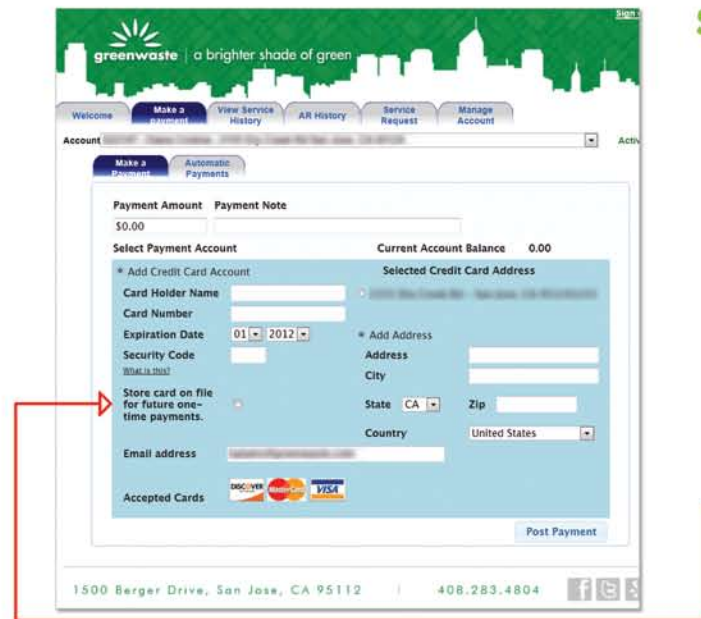
Step Three:

Once your account is active, you can see:

- Current services and service level
- Regular service day(s)
- Account balance and service charges

From the WELCOME SCREEN, you can also quickly navigate to set up:

- A payment
- Automatic payments
- Paperless invoices

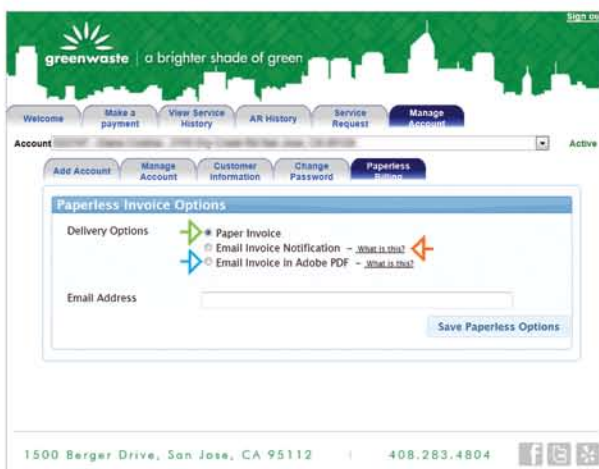


Step Four:

From the PAYMENT SCREEN, you can either set-up a one-time payment or schedule recurring payments.

After setting up recurring payments, your credit card or debit/checking account will automatically be charged for each billing period.

If you choose a one-time payment you can select an option for our system to securely store your credit card information for future transactions.



Step Five:

In the MANAGE ACCOUNT section you can sign-up for paperless billing and choose to either receive:

- a link to log into your account when an invoice is ready

or

- an email with an attached PDF invoice

If you have any questions about our online payment portal, please contact Customer Service at 831.920.6707.