



GreenWays

 @greenwastepa

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 pacustomerservice@greenwaste.com



CLEAN UP DAY

To schedule a Clean Up Day or bulky item pick up, reach out to customer service at least one week in advance. Check our website for information:

www.greenwaste.com/palo-alto/cleanupday/




KEEP YOUR ENCLOSURE CLEAN:

Maintaining a clean waste enclosure for your business's refuse containers is required by the City of Palo Alto to ensure safe conditions for every person that interacts with the space including tenants, employees, and waste collection drivers. Having waste material littered around the area or overflowing out of the waste containers can result in tripping hazards, blocked access to waste containers, pest issues, public health and environmental hazards, and disruptions to waste service.



To ensure you are keeping your waste enclosure clean, please follow these guidelines:

- Keep the lids of the waste containers closed
- Don't store other items in the waste enclosure area
- Install signage around waste containers to guide users of what goes in which waste container



SORTING REMINDER: AIR FILTERS

When replacing your air filters throughout the year, please be sure to place them into your black landfill cart or tan landfill container. Air filters are made of multi-layered materials and are NOT recyclable or compostable.

- Install lights in enclosure to assist with visibility of waste containers
- Conduct daily inspections of the area to remove any litter from the ground and monitor the materials within the waste containers
- Waste containers cannot be overfilled - the lids must close fully
- If you have extra/overflow material, please contact GreenWaste of Palo Alto to schedule additional waste pick-ups or adjust services to avoid any overflowing materials
- Ensure the area surrounding waste containers is clear of obstacles and accessible for the waste collection drivers to have access
- If experiencing issues with illegal dumping, add locks to either the waste enclosure or the waste containers. Contact GreenWaste of Palo Alto about installing locks onto waste containers
- For large/bulky item disposal, contact GreenWaste of Palo Alto to inquire about Palo Alto's Clean Up Day and bulky item pick-up options

Please refer to the Palo Alto Municipal Code sections [5.20.120](#) and [5.20.130](#) for more detailed requirements for refuse containers and the maintenance and placement of refuse containers.



CITY OF PALO ALTO EARTH DAY FESTIVAL 2024

Join City and GreenWaste staff, community organizations, neighbors, and friends for a celebration of the Earth and day of climate action!

WHEN: Sunday, April 21st,
1:00pm – 4:00pm

WHERE: Rinconada Library,
1213 Newell Rd, Palo Alto, CA
94308



SORTING GUIDANCE: CLEAN FILM PLASTICS

Clean film plastics such as empty bread bags, zip lock bags, bubble wrap, or shrink wrap can be recycled, but these items are required to be bundled together first.

This does not include items such as chip bags, snack wrappers or packaging, or cellophane, which need to be disposed of into the landfill container. Single loose or soiled film plastic pieces also need to be



HAZARDOUS WASTE DISPOSAL

The City of Palo Alto operates a fee-based hazardous waste collection program for qualifying businesses and non-profit organizations that generate a small amount of hazardous waste called the "Very Small Quantity Generator Program". The goal of this program is to provide a convenient, less expensive, and safe disposal service for these generators.

94303.

WHAT: Community organizations tabling, family-friendly activities, and more!

More Information:

www.cityofpaloalto.org/EarthDay

plastic pieces also need to be disposed of into the landfill container. Only bundled clean film plastics can be placed into the blue recycle container.

When gathering film plastics at your business, please be sure they are clean and dry. Bundle all film plastics together into one clear plastic bag, tie it up tight, and place it in your blue recycle container. The film plastic bundles should be about the size of a soccer ball or larger.

Bundling film plastics together helps keep the material clean and easily identifiable to sort. Loose film plastics can get tangled in the recycling sorting equipment and slow down the process. Additionally, loose film plastics get dirty in the process making them undesirable and unlikely to be recycled. When properly placed into recycling containers, film plastics can be recycled into several resources including composite lumber used for decking, fencing, and other outdoor uses.

For more information on which film plastic items can be bundled together and placed into your recycling cart, check out our Detailed Materials Guide at: www.greenwaste.com/palo-alto/support or contact our customer service team with your questions at 650-493-4894, pacustomerservice@greenwaste.com

service for these generators.

Is your business eligible?

- Business or non-profit organizations (painting contractors, photo labs, machine shops, dental offices, retail stores and more)
- Generate 220 lbs. or less of hazardous waste per month (or 2.2 lbs. or less of extremely hazardous waste)
- Business located in Palo Alto, East Palo Alto, Mountain View, Stanford, Los Altos, or Los Altos Hills

How to do it?

1. Inventory your hazardous waste needing disposal by type and quantity
2. Call Clean Harbors at (800) 433-5060 or email VSQG@cleanharbors.com to check eligibility, receive a cost estimate, schedule a drop off appointment, and pay
3. Arrive for your appointment time at 2501 Embarcadero Way, Palo Alto with the required documentation and maintain your appropriate records

Examples of accepted Items:

- Fluorescent bulbs and tubes
- Latex and oil-based paints
- Used motor oil and filters
- Shop chemicals (solvents, epoxies, etc.)
- Dental amalgam
- Batteries
- And much more

For more information about the Very Small Quantity Generator Program and hazardous waste disposal, visit:

www.cityofpaloalto.org/hazwaste