



# GreenWays

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## Website Update

We updated our website! Together, our family of companies, including GreenWaste Recovery, GreenWaste of Palo Alto, Zanker Recycling, and more are now doing business under a single brand, GreenWaste, featuring a refreshed look and updated website. Visit our new site at: [www.greenwaste.com/palo-alto](http://www.greenwaste.com/palo-alto)

## CLEAN UP DAY PROGRAM

### What is a Clean Up Day?

- GreenWaste of Palo Alto offers free annual Clean Up Day options for the collection of unwanted items.

### How to schedule a Clean Up Day?

- [Multi-Family Dwellings \(MFDs\)](#) with more than 10 units - Property managers can schedule their complex's Clean Up Day by contacting Customer Service at least one week in advance for a debris box delivery.
- [MFDs](#) with less than 10 units - Property managers can schedule their complex's Clean Up Day by contacting Customer Service at least one week in advance for a curbside pick-up.
- [Commercial Sites](#) – Site supervisors can schedule their complex's Clean Up Day by contacting Customer Service at least one week in advance for a bulky item pick up.

### What items are accepted?

- MFDs with more than 10 units
  - Bulky items less than 200lbs
  - All materials must fit within the 20cubic yard debris box(es)
- MFDs with less than 10 units
  - Same requirements as a Single Family Clean Up Day
  - For more information: [www.greenwaste.com/palo-alto/cleanupday/](http://www.greenwaste.com/palo-alto/cleanupday/)
- Commercial Sites
  - Four bulky items less than 200lbs
  - Curbside pick up

### What items are NOT accepted?

- Hazardous materials (paint, fluorescent light bulbs, treated wood, lithium

batteries)

- Refer MFD residents to Household Hazardous Waste Station for disposal.
- Very Small Quantity Generator Program is available through the City of Palo Alto, visit [www.cityofpaloalto.org/hazwaste](http://www.cityofpaloalto.org/hazwaste)
- Commercial Businesses can reach out to organizations such as Clean Harbors, Green Citizen, and AERC for disposal.
- Compostable materials (soiled paper, food scraps, yard trimmings)
- Fragile items (mirror)
- Garbage
- Liquids

Contact GreenWaste Customer Service at (650) 493-4894  
or [pacustomerservice@greenwaste.com](mailto:pacustomerservice@greenwaste.com) to schedule a Clean Up Day.



## COMMUNITY SPOTLIGHT: PATAGONIA

Patagonia continues to be a star in green business practices in the Palo Alto community.

Recently they received their Green Business Certification and have now added proper waste stations with color-coding and signage to encourage proper waste sorting for their customers and staff. They work diligently at keeping all



## DISPOSABLE FOODWARE REQUIREMENTS

The City of Palo Alto adopted the Disposable Foodware Ordinance to protect local waterways and oceans from plastic pollution, reduce litter, and encourage Zero Waste. This affects food service establishments including restaurants, bars, delis, grocery stores, hotels, food delivery services, and anyone serving food in Palo Alto.

- All disposable utensils, straws, stirrers, drink plugs, produce bags, and other small foodware



## PALO ALTO WASTE SORTING 101

Are you properly sorting your waste? Placing your recyclables and compostables in the appropriate containers is key to improving the quality of materials in the waste streams and reducing materials ending up in landfills. Please review the following commonly misplaced items to help improve your waste sorting:

- **Plastic utensils – Landfill**
  - Too small to recycle.
- **Plastic straws – Landfill**
  - Too small to recycle.
- **Foam Plastic – Landfill**
  - Despite having a numbered plastic symbol, it cannot be recycled.



their recyclable material clean and reducing their packaging waste through a company film plastic recycling program. Customers are also encouraged to donate their worn attire back to Patagonia.

At Patagonia, customers are always invited to attend their Community Partner Tabling events. Local nonprofit organizations are welcome to sign up to table and showcase their organization at Patagonia and connect with the community. GreenWaste of Palo Alto has tabled several of these events, encouraging reusables and proper waste sorting in Palo Alto.

These actions not only promote Zero Waste practices at Patagonia, but also throughout the Palo Alto community.

Contact GreenWaste of Palo Alto to find out how your business can stand out like Patagonia.

provided must be reusable or acceptable in the City's compost collection program.

- Single-use disposable foodware accessories must only be provided upon request or via a self-serve station.
- Foodware or condiments cannot be bundled or packaged together. This eliminates the extra waste created when providing customers with a spoon and a knife when they only needed a fork.
- Third-party delivery platforms and restaurants must list individual foodware items and condiments in their menu for customers to "opt-in" for online orders.
- Condiments must only be provided upon request or via a self-serve station or refillable dispenser.

Does your business meet the requirements? Find out by taking this short survey:

[Take the Survey](#)

For more information on Palo Alto's Disposable Foodware Ordinance, visit [www.cityofpaloalto.org/foodware](http://www.cityofpaloalto.org/foodware).

- For example "expanded polystyrene" or "Styrofoam".

- **Multilayered materials – Landfill**
  - Cannot be easily separated for recycling.
  - e.g. Single serve coffee pods, snack packaging.
- **Aseptic containers – Landfill**
  - Type of multilayered material.
  - e.g. Juice boxes, shelf stable soup container.
- **Air Filters – Landfill**
  - Type of multilayered material.
- **Soiled paper – Compost**
  - e.g. Pizza boxes, tissues, paper towels, napkins, paper cartons.
- **Food waste – Compost**
  - e.g. Bones, meat, eggshells, fruit peels.
- **Compostable foodware – Compost**
  - Foodware must be BPI certified, have the word "compostable" on the item or indicates it meets compost ASTM standards.
- **Plastic bags – Recycle**
  - Type of film plastic.
  - Must be clean, dry, and bundled together in a clear plastic bag.
- **Clean paper – Recycle**
  - e.g. Printer paper, mail, and shredded paper (must be in a tied clear plastic bag).

For more waste sorting information check out:

- [www.greenwaste.com/palo-alto/support/what-goes-where/](http://www.greenwaste.com/palo-alto/support/what-goes-where/)
- [www.cityofpaloalto.org/wgwtools](http://www.cityofpaloalto.org/wgwtools)