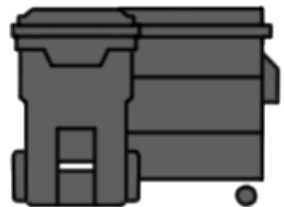
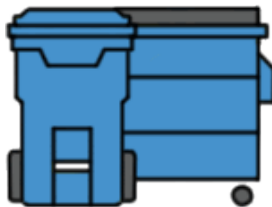
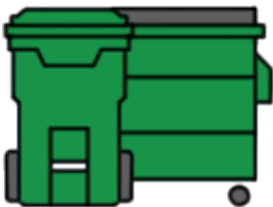




# COMMERCIAL SERVICES



compost • recycle • landfill



for service  
information

## GREENWASTE OF PALO ALTO

2765 Lafayette St  
Santa Clara, CA 95050  
650.493.4894  
[pacustomerservice@greenwaste.com](mailto:pacustomerservice@greenwaste.com)  
[www.greenwaste.com/PaloAlto](http://www.greenwaste.com/PaloAlto)

for program  
information

## ZERO WASTE PALO ALTO

City of Palo Alto  
650.496.5910  
[zerowaste@cityofpaloalto.org](mailto:zerowaste@cityofpaloalto.org)  
[www.zerowastepaloalto.org](http://www.zerowastepaloalto.org)

# COLLECTION SERVICES

Commercial customers in Palo Alto receive collection services for compost, recycle, and landfill. All materials must fit completely inside the container with the lid closed and must be ready for collection at street level or in an area accessible to the collection vehicle no later than 4:00AM.



**COMPOST:** Compostable materials are collected in **GREEN** containers provided by GreenWaste. Service is available in volumes of 32, 64, or 96 gallon carts or 1, 2, 3 or 4 cubic yard bins.



**RECYCLE:** Recyclable materials are collected in **BLUE** containers provided by GreenWaste. Service is available in volumes of 32, 64, or 96 gallon carts or 1, 2, 3, 4, 5, 6 or 8 cubic yard bins.



**LANDFILL:** Garbage is collected in **BLACK** or **GRAY** containers provided by GreenWaste. Service is available in volumes of 32, 64, or 96 gallon carts or 1, 2, 3, 4, 5, 6 or 8 cubic yard bins.

## COLLECTION FREQUENCY

All services are available for collection up to six (6) days per week on a Monday through Saturday schedule. Collection does not occur on Sundays.

## EXTRA MATERIALS

Call Customer Service to schedule an extra pick-up. Additional charges may apply. Please increase service if you regularly have extra materials.

## HOLIDAY COLLECTION SCHEDULE

Collection does NOT occur on New Year's Day (Jan. 1), Thanksgiving Day (4th Thursday in Nov.) or Christmas Day (December 25). If an observed holiday falls on a regular collection day, collection for the remainder of the week will be delayed by one day.

## RATES

Commercial customers are billed for waste collection services by City of Palo Alto Utilities on a monthly basis.

## CLEANING

Cleaning of collection containers is available upon request for a fee.

## SERVICE REQUESTS

If you have questions about your service or any other service-related inquiry, please contact Customer Service.

## TECHNICAL ASSISTANCE

GreenWaste of Palo Alto offers free technical assistance to commercial customers. This assistance includes right-sizing containers, help implementing Zero Waste best practices, on-site trainings, and more! For hands-on technical assistance from one of our Environmental Outreach Coordinators (EOCs), please contact Customer Service.



# CLEAN UP DAY

## REUSE FIRST!

Businesses are encouraged to repurpose, repair, and share all reusable items/furniture prior to scheduling their annual Clean Up Day. Reusing is an essential component of zero waste.

## CLEAN UP DAY GUIDELINES

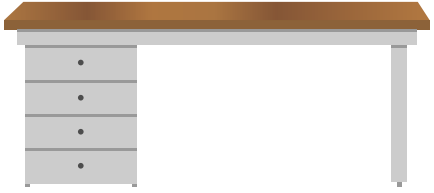
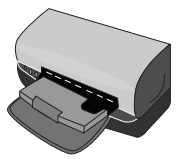
The Clean Up Day program provides businesses with an opportunity to have bulky items picked up curbside once per calendar year. Schedule your Clean Up Day by contacting Customer Service at least one week in advance. You are allowed up to four bulky items (e.g., furniture, mattresses, appliances) with a weight limit of 200 pounds each.

## BULKY ITEM COLLECTION

Already used your Clean Up Day? Large items such as appliances or furniture can be picked up curbside any time for a fee. To schedule this service, please contact Customer Service at least one week in advance of your regular service day.

## E-WASTE COLLECTION

Small electronic waste items such as a calculator or keyboard, can be placed in your blue recycle container. However, televisions and computer monitors are not accepted and must be collected separately. Large electronic waste items can be picked up curbside as part of a one-time Clean Up Day as a bulky item or can be picked up on your regular service day for a fee.



# DEBRIS BOXES

GreenWaste of Palo Alto offers debris boxes in multiple sizes for construction and demolition materials (C&D), source separated materials, and landfill. Debris boxes can be ordered on an on-call basis or as a scheduled weekly service. Please contact Customer Service to schedule delivery of debris boxes that will meet your needs for capacity, type of material, and collection frequency.

| BOX CAPACITY  | DIMENSIONS      | TYPE OF MATERIAL                            |
|---------------|-----------------|---|
| 7 cubic yard  | 14' x 8' x 2'   | Concrete or Dirt only, Tar & Gravel Roofing |
| 15 cubic yard | 18' x 8' x 4'   | Source Separated, Mixed C&D, Landfill       |
| 20 cubic yard | 16' x 8' x 5.3' | Source Separated, Mixed C&D, Landfill       |
| 30 cubic yard | 21' x 8' x 4.5' | Source Separated, Mixed C&D, Landfill       |
| 40 cubic yard | 21' x 8' x 7.5' | Source Separated, Mixed C&D, Landfill       |



**FOR C&D PROJECTS:** The City of Palo Alto requires deconstruction, salvage surveys, reuse, and source separation of materials. Learn more before starting your project at [www.cityofpaloalto.org/deconstruction](http://www.cityofpaloalto.org/deconstruction)



# COMPOST

COMPOSTAR

堆肥

Please place all compostable materials in your **GREEN** cart or bin.

Remember that greasy, soiled, wet, or waxed paper & cardboard belongs in the compost.

## FOOD SCRAPS

COMIDA

食物殘渣



## SOILED PAPER

PAPEL SUCIO

髒紙



## COMPOSTABLE PLASTIC

PLASTICO COMPOSTABLE

可堆肥塑料



## YARD TRIMMINGS

DESECHOS DE JARDIN

庭院廢物



## YES, YOU CAN COMPOST THAT!

→ PIZZA  
BOXES



and even  
→ WAXED  
CARDBOARD





# RECYCLE

RECICLAR

回收

Please place all recyclable materials in your **BLUE** cart or bin.

Rinsing of recyclables is not required. Empty containers only. No food or liquid.

## PLASTIC

PLASTICO

塑料



## PAPER

PAPEL

紙張



## GLASS

VIDRIO

玻璃瓶



## METAL

METAL

金屬



## E-WASTE

ELECTRONICOS

電子產品





# LANDFILL

BASURERO

填埋區

Please place all garbage/landfill materials in your BLACK cart or bin.  
Be sure you have recycled and composted everything you can before you landfill.

## ASEPTIC CONTAINERS

ENVASES ASEPTICOS

無菌多層包裝



## SNACK PACKAGING

ENVOLTURAS DE APERITIVOS

零食包裝



## FOAM PLASTIC

ESPUMA DE POLIESTIRENO

泡沫塑料



## OTHER GARBAGE

OTRA BASURA

其他垃圾



## BE WASTE WISE!

- » **Buy in bulk.** Bulk orders can reduce packaging, which can save you money and reduce waste.
- » **Invest in Zero Waste essentials.** Have reusable items, e.g., cutlery and plates, available to your staff.
- » **Establish a Zero Waste team.** Select a team of employees to help monitor your company's waste.
- » **Host a "What Goes Where" waste sorting training.** Contact GreenWaste of Palo Alto to schedule.
- » **Prevent litter.** Close lids of collection carts and bins and bag items that can fly away (such as Styrofoam).



# HAZARDOUS WASTE

## VERY SMALL QUANTITY GENERATOR PROGRAM

Businesses and non-profit organizations in Palo Alto that generate 220 pounds or less of hazardous waste per month can participate in Palo Alto's Very Small Quantity Generator Program. This program provides a safe and convenient disposal option for unwanted or unused hazardous items.

### CITY DROP-OFF PROGRAM

- Eligibility: Your business must generate 220 pounds or less of hazardous waste per month, or 2.2 pounds or less of Extremely Hazardous Waste per month.
- Drop-off is by appointment only. Appointments occur on Saturdays.
- To schedule an appointment, contact the City's contractor, Clean Harbors.
- An administration and disposal fee is charged based on the type and quantity of waste being disposed.



### HOURS

Saturdays by appointment.

### ADDRESS

2501 Embarcadero Way, Palo Alto, CA

### CONTACT INFO

Voicemail: (800) 433-5060

Email: [VSQG@cleanharbors.com](mailto:VSQG@cleanharbors.com)

### PROGRAM FEE

Dependent on type and quantity of waste.

### ACCEPTABLE ITEMS INCLUDE

- Antifreeze (in non-returnable container)
- Asbestos (friable, wetted & double bagged)
- Batteries (e.g., AAA, AA, C, D, 9-volt, Lithium, Lithium-ion)
- Cleaners
- Fluorescent light bulbs, tubes, and ballasts

- Gasoline
- Latex and oil-based paints
- Mercury wastes (e.g. thermometer, switch)
- Motor oil (in non-returnable container)
- Motor oil filters
- Needles/syringes (in sealed/rigid container)
- Pesticides
- Propane tanks
- Solvents

### ITEMS NOT ACCEPTED

- Ammunition
- Controlled substances
- Electronic waste (removeable battery)
- Explosive wastes
- Infectious waste (bodily tissues or fluids)
- Pressure treated wood
- Radioactive wastes

Visit [www.cityofpaloalto.org/hazwaste](http://www.cityofpaloalto.org/hazwaste) for more information.



**greenwaste™**

GreenWaste of Palo Alto

2765 Lafayette St.

Santa Clara, CA 95050

**(650) 493-4894**

**[pacustomer@greenwaste.com](mailto:pacustomer@greenwaste.com)**

**[www.greenwaste.com/PaloAlto](http://www.greenwaste.com/PaloAlto)**